Package 'reveneraR'

May 21, 2021

Title Connect to Your 'Revenera' (Formerly 'Revulytics') Data

Version 0.1.0

Description Facilitates making a connection to the 'Revenera' API and executing various queries. You can use it to get event data and metadata. The 'Revenera' documentation is available at <https://docs.revenera.com/ui560/report/Content/helplibrary/APIRoot.htm>. This package is not supported by 'Flexera' (owner of the software).

Suggests knitr, rmarkdown, ggplot2

Depends R (>= 3.6.0)

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URL https://github.com/chrisumphlett/reveneraR

BugReports https://github.com/chrisumphlett/reveneraR/issues

Encoding UTF-8

Imports dplyr (>= 1.0.0), magrittr (>= 1.5), jsonlite (>= 1.6.1), purrr (>= 0.3.3), httr (>= 1.4.1), tidyselect (>= 1.0.0), tidyrr (>= 1.0.0), tibble (>= 1.0.3)

RoxygenNote 7.1.1

NeedsCompilation no

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Repository CRAN

Date/Publication 2021-05-21 08:10:02 UTC

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get_active_users

Get Active Users by Product ID and Various Date Spans

Description
For a given period of time (a day, week, or month) Revenera’ API summarizes and returns the number of active users. With this function you can return daily, weekly, or monthly active users for multiple product ids.

Usage
get_active_users(
  rev_product_ids,
  rev_date_type,
  rev_start_date,
  rev_end_date,
  rev_session_id,
  rev_username
)

Arguments

rev_product_ids
A vector of Revenera product id’s for which you want active user data.

rev_date_type
Level of aggregation, Revenera will accept "day", "week", or "month".

rev_start_date
Date formatted YYYY-MM-DD. Revenera may give an error if you try to go back too far.

rev_end_date
Date formatted YYYY-MM-DD.

rev_session_id
Session ID established by the connection to Revenera API. This can be obtained with revenera_auth().

rev_username
Revenera username.

Details
You can specify a start and end date but Revenera does not store an indefinite period of historical data. In my experience this is three years but I do not know if this varies on a product or client level.
It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.
get_categories_and_events

Value

Data frame with active users for each product id and unique date within the range

Examples

```r
## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
start_date <- lubridate::floor_date(Sys.Date(), unit = "months") - months(6)
end_date <- Sys.Date() - 1
session_id <- revenera_auth(rev_user, rev_pwd)
monthly_active_users <- get_active_users(product_ids_list, "month",
start_date,
end_date,
session_id,
rev_user)

## End(Not run)
```

get_categories_and_events

*Get All Categories and Events for a List of Product Ids*

Description

Returns all of the unique categories and events (basic and advanced) for each product id.

Usage

```r
get_categories_and_events(rev_product_ids, rev_session_id, rev_username)
```

Arguments

- **rev_product_ids**
  - A vector of Revenera product id’s for which you want active user data.

- **rev_session_id**
  - Session ID established by the connection to Revenera API. This can be obtained with revenera_auth().

- **rev_username**
  - Revenera username.

Details

It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.
get_client_metadata

Value

Data frame with categories, events and event type by product id.

Examples

```r
## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
session_id <- revenera_auth(rev_user, rev_pwd)
category_event <- get_categories_and_events(product_ids_list, session_id, rev_user)

## End(Not run)
```

get_client_metadata  Get Metadata on Client Ids for a List of Product Ids

Description

Returns metadata (what Revenera calls "properties") for every Client Id installed during user-provided date range for all product Ids in a list.

Usage

```r
get_client_metadata(
  rev_product_ids,
  rev_session_id,
  rev_username,
  product_properties_df,
  desired_properties,
  installed_start_date,
  installed_end_date
)
```

Arguments

- `rev_product_ids`
  A vector of Revenera product id’s for which you want active user data.
- `rev_session_id`
  Session ID established by the connection to Revenera API. This can be obtained with `revenera_auth()`.
- `rev_username`
  Revenera username.
- `product_properties_df`
  Data frame with available properties for all product ids. Can obtain with the `get_product_properties` function.
- `desired_properties`
  The property names of the metadata you want to collect.

get_daily_client_properties

get_daily_client_properties

Description

Returns the list of daily client properties for all the client Ids installed during a user provided date range for all the Product Ids.

Value

Data frame with selected properties for each Client Id.

Examples

## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
session_id <- revenera_auth(rev_user, rev_pwd)
product_properties <- get_product_properties(product_ids_list, session_id, rev_user)
sink("output_filename.txt")
sink(stdout(), type = "message")
client_metadata <- get_client_metadata(product_ids_list, session_id, rev_user,
  product_properties, c("Property1", "Property2"), start_date, end_date)
sink()

## End(Not run)

installed_start_date

Date object for the starting date of product installations.

installed_end_date

Date object for the ending date of product installations.

Details

It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.

This API call can only return 200 Client Ids at a time. It will take a long time to execute if you have many Client Ids, as the function will submit requests to the API repeatedly; this may even result in a timeout error from the server. In order to provide data for troubleshooting this function will write a message to the console after each call. It is recommended that you divert the console output to a text file. You can do this in multiple ways, including with the sink function (see example for how to do this).

For the same reason you are encouraged to break your request into smaller chunks using the install dates and/or splitting up your product Ids.
get_daily_client_properties

Usage

```r
get_daily_client_properties(
  rev_product_ids,
  rev_session_id,
  rev_username,
  product_properties_df,
  desired_properties,
  installed_start_date,
  installed_end_date,
  daily_start_date,
  daily_end_date
)
```

Arguments

- **rev_product_ids**
  A vector of Revenera product id.

- **rev_session_id**
  Session ID established by the connection to Revenera API. This can be obtained with `revenera_auth()`.

- **rev_username**
  Revenera username.

- **product_properties_df**
  Data frame with available properties for all product ids. Can obtain with the `get_product_properties` function.

- **desired_properties**
  The property names of the metadata you want to collect.

- **installed_start_date**
  Date object for the starting date of product installations.

- **installed_end_date**
  Date object for the ending date of product installations.

- **daily_start_date**
  Date object for the starting date of desired properties of the product.

- **daily_end_date**
  Date object for the ending date of desired properties of the product.

Details

It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.

This API call can only return 200 Client Ids at a time. It will take a long time to execute if you have many Client Ids, as the function will submit requests to the API repeatedly; this may even result in a timeout error from the server. In order to provide data for troubleshooting this function will write a message to the console after each call. It is recommended that you divert the console output to a text file. You can do this in multiple ways, including with the `sink` function (see example for how to do this).

For the same reason you are encouraged to break your request into smaller chunks using the install dates and/or splitting up your product Ids.
get_new_users

Value

Data frame with selected properties for each Client Id.

Examples

```r
## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
session_id <- revenera_auth(rev_user, rev_pwd)
product_properties <- get_product_properties(product_ids_list, session_id, rev_user)
sink("output_filename.txt")

daily_client_properties <- get_daily_client_properties(product_ids_list, session_id, rev_user,
product_properties, c("Property1", "Property2"), start_date, end_date,
daily_start_date = "01-01-2020", daily_end_date = "01-31-2020")
sink()

## End(Not run)
```

---

get_new_users

Get New Users by Product ID and Various Date Spans

Description

For a given period of time (a day, week, or month) Revenera’s API summarizes and returns the number of new users. With this function you can return daily, weekly, or monthly new users for multiple product ids.

Usage

```r
get_new_users(
    rev_product_ids,
    rev_date_type,
    rev_start_date,
    rev_end_date,
    rev_session_id,
    rev_username
)
```

Arguments

- **rev_product_ids**: A vector of Revenera product id’s for which you want new user data.
- **rev_date_type**: Level of aggregation, Revenera will accept "day", "week", or "month".
- **rev_start_date**: Date formatted YYYY-MM-DD. Revenera may give an error if you try to go back too far.
get_product_properties

Description

Returns all of the unique properties (standard and custom) for each product id by property category.

Usage

get_product_properties(rev_product_ids, rev_session_id, rev_username)
get_raw_data_files

Arguments

rev_product_ids
A vector of Revenera product id’s for which you want active user data.

rev_session_id
Session ID established by the connection to Revenera API. This can be obtained with revenera_auth().

rev_username
Revenera username.

Details

It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.

Value

Data frame with properties and property attributes by product id.

Examples

## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
session_id <- revenera_auth(rev_user, rev_pwd)
product_properties <- get_product_properties(product_ids_list, session_id, rev_user)

## End(Not run)

get_raw_data_files

Get Raw Data Files

Description

Retrieves a list of raw data file exports that are available for a list of product IDs and the download URL for each file.

Usage

get_raw_data_files(rev_product_ids, rev_session_id, rev_username)

Arguments

rev_product_ids
A vector of Revenera product id’s for which you want active user data.

rev_session_id
Session ID established by the connection to Revenera API. This can be obtained with revenera_auth().

rev_username
Revenera username.
get_users

Details

Raw data files are an add-on service available through Revenera. If these files are available they can be downloaded manually from the user portal, or downloaded via R. This function uses the API to first retrieve the list of files, and then get the download URL for each file.

It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.

Value

Data frame with available files and URLs.

Examples

```r
## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
session_id <- revenera_auth(rev_user, rev_pwd)
files_df <- get_raw_data_files(product_ids_list, session_id, rev_user)
file_list <- dplyr::pull(files_df, var = file_name)
for (f in file_list){
  url <- dplyr::filter(files_df, file_name == f) %>% dplyr::pull(download_url)
  download.file(url, mode = "wb", destfile = "download_file_location.zip")
}
## End(Not run)
```

get_users

Get Users by Product ID, Type, and Various Date Spans

Description

For a given period of time (a day, week, or month) Revenera’s API summarizes and returns the number of active users. With this function you can return daily, weekly, or monthly active users for multiple product ids.

Usage

```r
get_users(
  rev_product_ids,
  user_type,
  rev_date_type,
  rev_start_date,
  rev_end_date,
  rev_session_id,
  rev_username,
  lost_days = 30,
)```
lost_reported = "dateLastSeen",
    optional_json = ""
)

Arguments

rev_product_ids
    A vector of Revenera product id's for which you want active user data.
user_type
    One of "active," "new", or "lost."
rev_date_type
    Level of aggregation, Revenera will accept "day", "week", or "month".
rev_start_date
    Date formatted YYYY-MM-DD. Revenera may give an error if you try to go back too far.
rev_end_date
    Date formatted YYYY-MM-DD.
rev_session_id
    Session ID established by the connection to Revenera API. This can be obtained with revenera_auth().
rev_username
    Revenera username.
lost_days
    Required for lost users, the number of consecutive days of inactivity before a client is considered lost.
lost_reported
    Required for lost users, should the lost date be the first day of inactivity ("dateLastSeen") or date client is considered lost ("dateDeclaredLost").
optional_json
    Optional JSON text to add to the request body for things like global filters.

Details

You can specify a start and end date but Revenera does not store an indefinite period of historical data.

It is not recommended that your username be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.

The optional_json parameter is available so that other optional arguments can be added to the api request. This will require the user to consult the API documentation. See README for an example.

Value

Data frame with active users for each product id and unique date within the range

Examples

# Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
start_date <- lubridate::floor_date(Sys.Date(), unit = "months") - months(6)
end_date <- Sys.Date() - 1
session_id <- revenera_auth(rev_user, rev_pwd)
global_filter <- paste0("",
    "{\"type\":\"string\",\"value\":\"purchased\"}}")
monthly_active_users <- get_users(product_ids_list, "active", "month", start_date, end_date, session_id, rev_user, optional_json = global_filter)

## End(Not run)

---

**revenera_auth**

*Login and Obtain Revenera API Session Id*

**Description**

A session must first be established before querying the API. This is done using your Revenera username and password.

**Usage**

```
revenera_auth(rev_username, rev_password)
```

**Arguments**

- `rev_username`: Revenera username.
- `rev_password`: Revenera password.

**Details**

It is not recommended that these values be stored directly in your code. There are various methods and packages available that are more secure; this package does not require you to use any one in particular.

**Value**

A list with details on connection to the Revenera API.

**Examples**

```
## Not run:
rev_user <- "my_username"
rev_pwd <- "super_secret"
product_ids_list <- c("123", "456", "789")
start_date <- lubridate::floor_date(Sys.Date(), unit = "months") - months(6)
end_date <- Sys.Date() - 1
session_id <- revenera_auth(rev_user, rev_pwd)

## End(Not run)
```
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